Thinking Software

WORKFORCE MANAGEMENT SOLUTIONS

MUSTERD

YOUR WORKFORCE
YOUR SAFETY
MASTERED WITH MUSTERD

LEARN MORE

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WHO WE ARE

Established in 1994, Thinking Software is a UK-based pioneer in the field of Time & Attendance and Workforce Management Systems. We have decades of experience and expertise, and we have been at the forefront of providing innovative solutions to help organisations effectively manage their workforce and optimise their operations.

30+

Years of Experience

Our solutions are researched, developed and supported in-house.

Our systems are designed to empower companies of **all sizes across all industries.**

We believe that a well-managed and engaged workforce is the key to achieving **business success.**

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THE CHALLENGE

Traditional roll call systems which rely on paper lists or manual counting are too slow, prone to human error, and can fail under the pressure of a real crisis.
And you can't prove what happened.

THE SOLUTION: MUSTERD

Musterd is Thinking Software's cloud-based evacuation and compliance platform.
It's built to help you respond quickly, see exactly who's on site during an evacuation and ensure everyone is protected.
Every Time.

- **Enhanced Safety & Efficiency**
- **Real-Time Evacuation Visibility**
- **Simplified Emergency Management**
- **Inclusive Compliance & Support**

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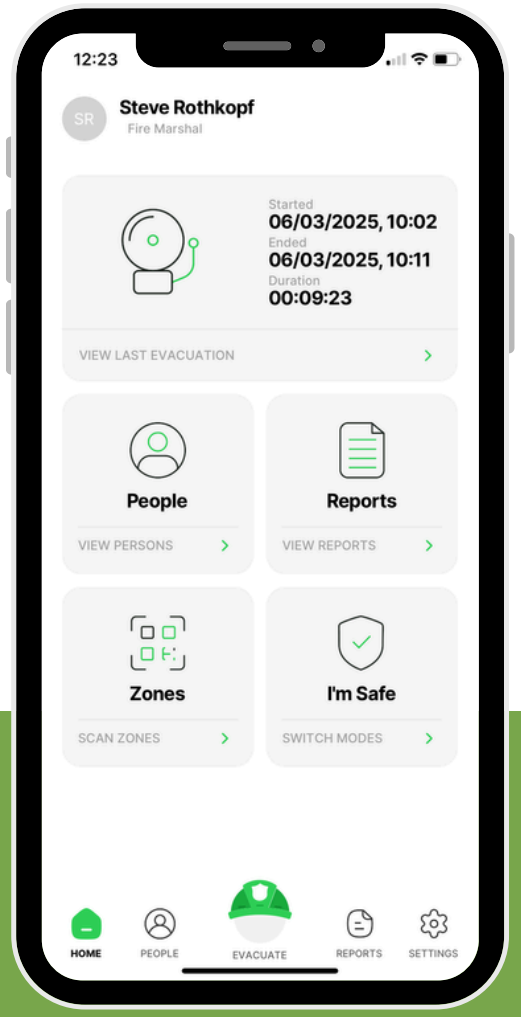
MUSTERD: EFFORTLESS EVACUATIONS. FAST.



Musterd's powerful, intuitive, and easy-to-use platform simplifies the complexity of emergency management. Musterd can be used with minimal training, and provides real-time visibility and data to help you quickly answer the most critical question:

"Who's on site, and are they safe?"

Monitor and track your workforce to ensure their safety in real-time.

Manage safety procedures for different sites, teams, or departments.

Automatically generate audit reports on your Evacuation Performance.

Thynk Unlimited

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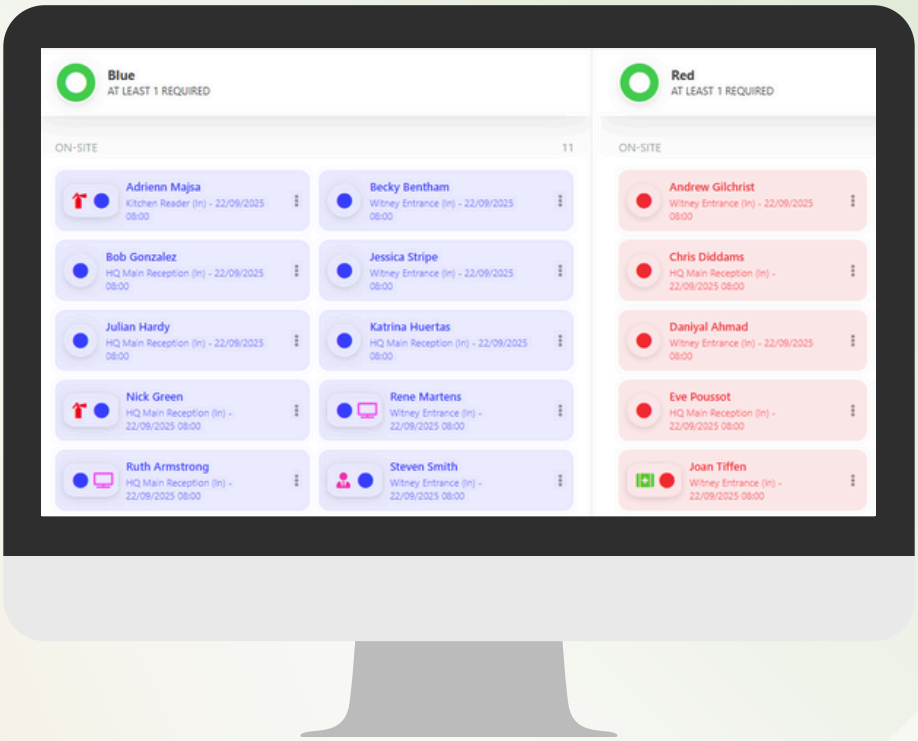

Customisable Dashboards Keep Your Workforce Safe & Compliant

Proactive Compliance

Musterd integrates with most access control systems to ensure accurate roll calls and adherence to safety protocols.

Real-time Status

Musterd provides real-time updates on the location and status of personnel, which is crucial during emergency evacuations.

Save Time When It Matters

By automating manual processes and using real-time data, Musterd saves you time and resources in an emergency.

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REAL-TIME EMERGENCY MANAGEMENT & ROLL CALL.

Musterd simplifies workforce safety and compliance with its powerful, intuitive, and easy-to-use monitoring tools.
Our real-time dashboards allow you to track, verify, and manage personnel on-site and off-site instantly, giving you complete control over your workforce's safety and compliance.

Automated Accountability

Musterd integrates with your access control hardware to automatically create a real-time, accurate roll call list.

Emergency Zones & Safety Alerts

Musterd defines custom safety zones and muster points, sending instant alerts and evacuation notices directly to your team's mobile devices to help them guide people to safety.

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MUSTERD PLAYS WELL WITH YOUR EXISTING SOLUTIONS

Musterd works with a wide range of trusted partners, from Payroll and HR to Access Control and Compliance, so your data flows naturally between systems.

Access Control Partners

AVIGILON
Paxton
GALLAGHER
Genetec™
Honeywell

and many more...

Payroll Partners

Opera SE
xero
mp
Sage 50 Payroll
chris
SAP
ADP
access PaySuite

and many more...

HR Partners

Sage HR
HiBob
bambooHR
access PeopleHR
ORACLE NETSUITE

and many more...

Visitor Management Partners

ENTRYSIGN
INVENTRY
Sign In App
VisitUs Reception

and many more...

We're happy to **customise** Musterd to integrate with any existing systems you already use.

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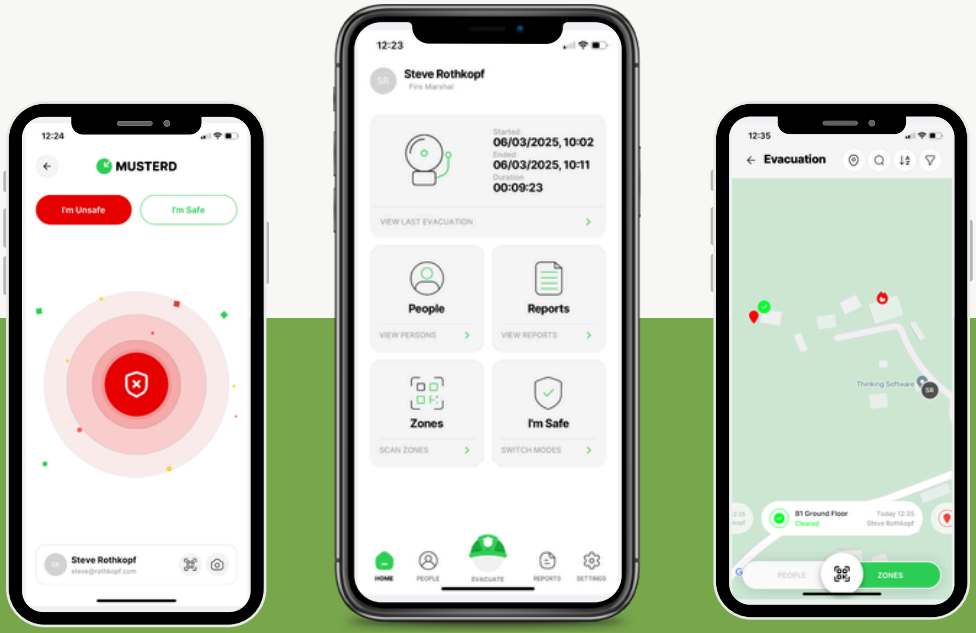
MUSTERD: RESPOND IN REAL-TIME

Musterd puts the power of emergency accountability directly in the hands of your employees.



01 Live Status Updates

Fire Marshals can see and share real-time information about the evacuation.

02 Real-Time Evacuation Alerts

Employees receive instant notifications and evacuation alerts directly on their phones or other mobile devices.

03 "I'm Safe" Check-in

A one-touch feature that allows employees to quickly and easily mark themselves as **Safe** or **Unsafe** during an evacuation.

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AUDIT & REPORTING: STAY COMPLIANT, STAY PREPARED

Musterd gives you the tools to manage emergencies and meet compliance standards. Musterd provides the data you'll need to refine your safety procedures.

Roll Call Audit Report

Musterd generates detailed, timestamped reports of every drill or evacuation, providing a clear audit trail for compliance and safety inspections.

Emergency Drill Management

Musterd helps you schedule, conduct and analyse emergency drills directly within the system.
Musterd can identify areas for improvement, and helps ensure your team is prepared.

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COMPLIANCE & SECURITY: YOUR DATA IS IN SAFE HANDS

We understand that the security and integrity of your data are paramount.

At Thinking Software, we're committed to upholding the highest standards of quality and information security.

ISO Certification (ISO 27001)

Citation ISO Certification
Information security management
ISO 27001: 2022
REGISTERED
Certificate No:350822021

Thinking Software meets ISO 27001 Standards, demonstrating our commitment to quality and secure data management.

Cyber Essentials Plus

CYBER ESSENTIALS
CERTIFIED

We're Cyber Essentials Plus certified. This government-backed programme verifies that **Thinking Software** is protected against common cyber threats.

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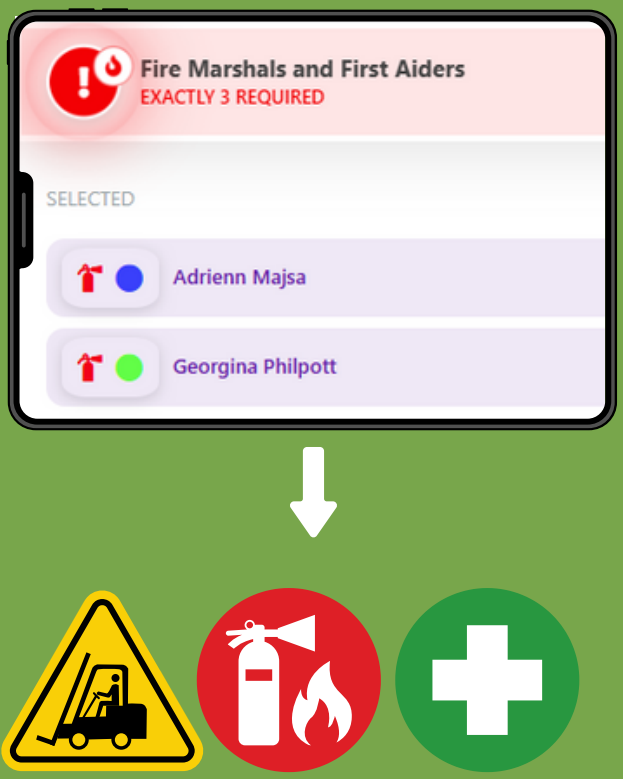
TRACK THE SKILLS & QUALIFICATIONS OF YOUR EMPLOYEES

Musterd simplifies the complexity of managing safety-related certifications and qualifications. By providing a central location where you can track, update, and manage every qualification, we help to ensure you're compliant, and that your team is always ready to respond.



KEY FEATURES

Musterd enables managers to see when key qualifications, such as first aid or fire marshal certifications, are approaching expiry. This helps you plan training in advance and avoid non-compliance.

This helps you quickly see who's qualified for a specific safety role and ensure the right people are in the right place during an emergency.

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SIMPLIFY YOUR EVACUATIONS & ROLL CALLS

Real-Time Roll Call

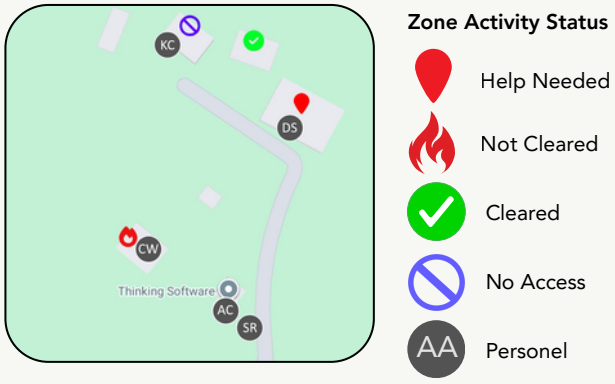
Conduct roll calls in seconds, with real-time updates on who is safe and who is still unaccounted for.

Sweep & Clear Protection

Musterd can help you prove that your Fire Marshals have checked that nobody is left behind.

Protect Your Fire Marshals

Musterd uses dynamic maps to give you a live, real-time view of the location of each Fire Marshal and other key emergency personnel.



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MUSTERD REPORTS: YOUR DATA, YOUR ADVANTAGE

Musterd's powerful reporting and analytics tools transform emergency data into a clear, helicopter view of your preparedness. From a simple evacuation drill analysis to an in-depth audit of your safety procedures,
our reports give you the information you need, exactly when you need it.

Workforce Safety Optimisation

Musterd harnesses your data to identify and address potential safety risks, helping you to make smarter decisions and optimise your workforce for peak safety and preparedness.

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RAPID IMPLEMENTATION & ONGOING SUPPORT: THE MUSTERD PROMISE

We know implementing a new system can feel daunting.
At Thinking Software, our experts make the process smooth and straightforward, guiding you through every step and providing reliable ongoing support.

HOW LONG DOES IMPLEMENTATION TAKE?	**Our typical implementation timeframe is 1 week. We'll work closely with you to understand your specific needs, configure the system to your requirements, and provide comprehensive training to your team.**
WHAT KIND OF SUPPORT DO YOU PROVIDE?	**Our dedicated, UK-based support team is on hand to help. We provide unlimited support via phone and email, ensuring you can get the help you need, exactly when you need it.**
IS OUR DATA SECURE?	**Our commitment to the ISO 27001 and Cyber Essentials Plus Standards mean that your data is secure. Musterd is a cloud-based platform with robust security features and regular backups, giving you confidence that your information is safe and accessible.**

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BUILDING PARTNERSHIPS: WHAT OUR CUSTOMERS SAY

At Thinking Software, we believe in building long-term partnerships with our clients. Here is what some of our satisfied customers have to say about Musterd and the support we provide.

Senior Bird Bellows

"The times that we're talking about, we are now doing roll call for the whole site in less than 4 minutes… compared to the old system which could take 15–20 minutes. We've improved it tremendously, and ultimately my goal was to get everyone accounted for before the fire brigade arrived and now we can."

Health & Safety Manager
Senior Bird Bellows

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OUR CUSTOMER SUCCESS STORIES...

Holiday Inn
AN IHG HOTEL

Disney

senior
Bird Bellows

Mission EmployAble

epilepsy society

NSL GROUP
PHARMACEUTICAL WHOLESALERS

SWEEEP KUUSAKOSKI

Uber Boat
by thames clippers

Somerlap

North Ayrshire Council

CATHAY
Investments

WESTMINSTER SCHOOL

LYE CROSS FARM
Alvis Family
FARMERS AND CHEESEMAKERS

Kingsley
HEALTHCARE

THE WELSH PANTRY
QUALITY SAVOURY FOOD
WHOLESOME FLAVOUR
Y PANTRI CYMREIG

BARCODE
WAREHOUSE

AEG

Gear4music

ROCKLIFFE HALL

Crealy
THEME PARK & RESORT

HOME OF THE CHELSEA PENSIONERS

MACDUFF
Wild about Shellfish

THE ONLY EMERGENCY EVACUATION SOLUTION YOU'LL EVER NEED

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